



Changing Rules Changing Lives

DHFL/KP/HR/2021-2022

13/12/2021

TO WHOM SO EVER IT MAY CONCERN

This is to certify that CH. ANANTHA with Reg. No. 20811E0002MBA(HRM) student of AVANTHI INSTITUTE OF ENGINEERING AND TECHNOLOGY, MAKAVARAPALEM has pursued her project work on QUALITY OF WORK LIFE in our organisation between 10/11/2021 to 10/12/2021.

Her conduct and performance during the above period were found satisfactory.

Thanking you,

Yours faithfully,

DHFL

**A STUDY ON
“QUALITY OF WORK LIFE”
With reference to
DEWAN HOUSING FINANCE COMPANY LTD.
VISAKHAPATNAM
A Project Report Submitted to
Jawaharlal Nehru Technological University, Kakinada
In Partial fulfillment for the Award of the Degree of
MASTER OF BUSINESS ADMINISTRATION**

Submitted By

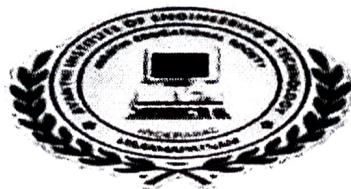
CHITIKELA ANANTHA

(Regd. No: 20811E0002)

Under the Guidance of

P.PAVANI

Assistant Professor



**DEPARTMENT OF MANAGEMENT STUDIES
AVANTHI INSTITUTE OF ENGINEERING AND TECHNOLOGY
(An NBA Accredited Institution)**

**(Approved by AICTE, Recognized by the Govt. of A.P. &
Affiliated to JNT University, Kakinada.)**

Narsipatnam, Visakhapatnam.

(2020-2022)

DEPARTMENT OF MANAGEMENT STUDIES

AVANTHI INSTITUTE OF ENGINEERING AND TECHNOLOGY
NARSIPATNAM, VISAKHAPATNAM.



CERTIFICATE

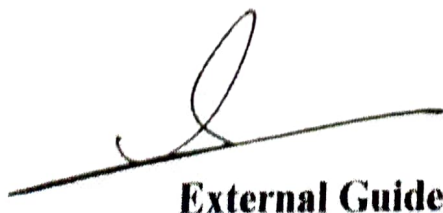
This is to certify that the project "A Study on QUALITY OF WORK LIFE" with reference to "DEWAN HOUSING FINANCE COMPANY LTD, VISAKHAPATNAM, has been carried out by CH. ANANTHA under my guidance and the project report has not been submitted to any other university or institution any time before.


Dr. B. LOVA

(Head of the Department)


P. PAVANI

(Project guide)


External Guide

OBJECTIVES OF THE STUDY

- To highlights the profile of Dewan Housing Finance Company Limited.
- To define the features influencing the quality of work life in Dewan Housing Finance Company Limited.
- To measure the level of fulfillment of staff towards quality of work life in DHFL.
- To study the way to advance excellence of work life in DHFL.
- To give the suggestion for build quality of Work Life Balance in Dewan Housing Finance Company Limited.

L. Keshava Rao
COORDINATOR

SUMMARY

Human resource management (HRM) is the strategic and coherent to the management of an organization's most valued assets – the people working there who individually and collectively contributes to the achievement of the objectives of the business. The terms "human resource management" and "human resources" (HR) have largely replaced the term "personnel management" as a description of the processes involved in managing people in organizations.

Employee's management in an organization does mean management at not only technical skills but also other factors of Human Resource. In simple sense Human Resource management means employing people developing their resources utilizing maintaining and compensating their services in tune with job and organization requirement. It plays a crucial role in the development process of modern economic author levels are observed there are great differences in development between the countries which seem to have roughly equal resources, so it is necessary to enquire into the difference in human behaviors. It is in fact said that all development comes from a human mind.

Any organization, in order to attain its goals successfully, must always endeavor to develop and maintain healthy employee relations

In this process following procedure refers to the process of The quality of work life is the degree of excellence brought about work and working conditions that donate to the overall satisfaction and presentation mostly at individual level and finally at organization

L. Keshavani

COORDINATOR